|  |  |
| --- | --- |
| fullname  address line 1  address line 2  address line 3  address line 4  address line 5 | **Our ref:** **defra\_applicationnumber**  **Date:** **modifiedon** |

Dear fullname,

**Your new environmental permit**

**Permit reference: defra\_permitnumber**

**Waste returns reference:** [delete if no waste operations]

**Operator:**

**Facility: defra\_name**

Our determination of your application for a permit is complete. We’re satisfied that you can carry out your activities in accordance with the enclosed permit, without harm to the environment or human health. Please keep the permit in a safe place.

This letter contains web links to other documents. If you aren’t able to access these, please phone our Customer Contact Centre for help on 03708 506 506.

Please look at the table below and note any of the things that apply to your permit.

|  |  |
| --- | --- |
| If… | then.. |
| you plan to keep your records at a site other than where the activity takes place | you need to let us know within 20 working days of receiving this letter. |
| your permit includes pre-operational or improvement conditions | make sure you compete the requirements by the set deadlines.  Note: from the 1st October 2018, additional charges apply for assessments or approvals under these conditions. The exception is for new waste incinerator or co-incinerator permits |
| your permit includes standard rules | we’ve enclosed the rules set/s. We may change these in future but will let you know about any changes. You must make sure you’re always following the latest rules set. |

*Table continues on next page.*

|  |  |
| --- | --- |
| If… | then.. |
| you’re carrying out a waste operation or activity and need to submit quarterly waste returns on waste movements | you can get the forms you need from our website <https://www.gov.uk/government/collections/national-operator-waste-returns>  When you complete your return, use the waste returns reference above. |
| you need to submit other returns | speak to your local Environment Agency regulatory officer to check arrangements. |
| your permit includes a (non-low impact) installation | we enclose a legal notice and information about reporting to the Pollution Inventory. |

Read the following guides to find out more about complying with your permit:

[www.gov.uk/guidance/develop-a-management-system-environmental-permits](http://www.gov.uk/guidance/develop-a-management-system-environmental-permits)

[www.gov.uk/guidance/control-and-monitor-emissions-for-your-environmental-permit](http://www.gov.uk/guidance/control-and-monitor-emissions-for-your-environmental-permit)

For waste and installations [www.gov.uk/guidance/legal-operator-and-competence-requirements-environmental-permits](http://www.gov.uk/guidance/legal-operator-and-competence-requirements-environmental-permits)

**Subsistence charges**

Most permits attract a subsistence charge for each full or part financial year they are in force. For these permits, the first subsistence invoice will be for a pro rata amount. This amount is usually based on the date we grant the permit, until the end of the financial year.

The exceptions are:

|  |  |
| --- | --- |
| If… | then.. |
| your permit states a future start date or requires prior notice to be given | the charge starts from that date instead. |
| you are a domestic householder or charity and your permit is only for the:  discharge of sewage effluent; and  the maximum discharge volume is no more than 5 cubic metres per day | there is no subsistence charge. |
| your permit is only for mobile plant | there is no subsistence charge, instead we will charge for each deployment.  This does not apply to some mobile plant permits that allow the spreading of wastes on land. In these cases both subsistence and deployment charges apply. |
| construction work or operation of your facility has yet to start | no subsistence charge is due until activities begin.  This does not apply to waste incineration or co-incineration plant, where a fixed pre-construction charge applies. |

You can find further information on charging, including when additional charges apply in our charging scheme:

<https://www.gov.uk/government/publications/environmental-permitting-charges-guidance/environmental-permitting-charges-guidance>

and charging guidance:

<https://www.gov.uk/government/publications/environmental-permitting-charges-guidance/environmental-permitting-charges-guidance>

**Rights of appeal**

If you’re not happy with any condition that we’ve imposed in the permit, you may appeal to the Secretary of State. You must make your appeal within six months of the permit issue date.

Further information on making an appeal and the forms you will need are available from the [Planning Inspectorate website](https://www.gov.uk/government/organisations/planning-inspectorate/services-information) or via the contact details below:

**Environment Appeals, Enforcement and Specialist Case Work Division, The Planning Inspectorate, 3/25 Hawk Wing, Temple Quay House, 2 The Square, Temple Quay, Bristol, BS1 6PN.**

**Phone: 0303 444 5584, Email:** [**environment.appeals@pins.gsi.gov.uk**](mailto:environment.appeals@pins.gsi.gov.uk)

You must send your completed notice of appeal to the Planning Inspectorate address above. You must also include the following documents:

* a statement of the grounds of appeal;
* a copy of any relevant application;
* a copy of any relevant environmental permit;
* a copy of any relevant correspondence between the appellant and the regulator;
* a copy of any decision or notice which is the subject matter of the appeal; and
* a statement indicating whether you wish the appeal to be in the form of a hearing or dealt with by way of written representations.

You must also send us a copy of the notice and documents at the same time. Please send these to:

**Victoria Douglass, Permitting Technical Specialist – Appeals, Environment Agency, National Permitting Service, Knutsford Road, Latchford, Warrington, WA4 1HG.**

**Phone: 020 3025 1094, Email :** [**victoria.douglass@environment-agency.gov.uk**](mailto:victoria.balmer@environment-agency.gov.uk)

You may withdraw an appeal by writing to the Secretary of State and sending a copy of that notification to us.

If you have any questions about this permit please phone our Customer Contact Centre on 03708 506 506. They will put you in touch with a local regulatory officer.

[delete if no waste operations] To report a suspected waste crime, please call Crimestoppers on 0800 555 111, or visit: <https://www.gov.uk/report-an-environmental-incident>

Yours sincerely

**Name**

**Job title**

# Permit

The Environmental Permitting (England and Wales) Regulations 2016

**Permit number:** EPR/AB1234CD

**Issued on:** DD Month YYYY

The Environment Agency hereby authorises, under regulation 13 of the Environmental Permitting (England and Wales) Regulations 2016

**Operator Name** (“the operator”),

of/whose registered office is/whose principal office is

for a company/limited liability partnership use “whose registered office is” unless there is some reason to specify their principal office.  
For a partnership use “whose principal office is”  
In other cases use “of”.

**Operator Address 1**

**Operator Address 2**

**Operator Address 3**

**Postcode**

Company registration number XXXXXXXXX delete if not applicable

to operate an installation/waste operations/waste mobile plant/a mining waste operation/radioactive substances activities/a water discharge activity/a groundwater activity described in standard rules number(s) at

**Name of Facility**

**Site Address 1**

**Site Address 2**

**Site Address 3**

**Postcode**

site address does not apply to waste mobile plant

to the extent authorised by and subject to the conditions of this permit.

Under regulation 27(2) of the Regulations, standard rules number(s) are conditions of this permit.

Name of authorised person  
Authorised on behalf of the Environment Agency

**Site plan**

The following text must be added at the top of each standard facility plan attached to the permit. Where the activities are part of a larger site, the plan should also show the whole site, with the area subject to this permit being edged in green.

This is the plan referred to in the standard rules number.

Drafting note: The following text should be added at the bottom of the plan when the plan has been copied from an Ordnance Survey map. The year needs to match the year of determination.

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Drafting note: for waste mobile plant the site plan should be deleted completely.